

Missouri Care Health Plan earns a commendable rating from the National Committee for Quality Assurance (NCQA).



This rating shows that Missouri Care Health Plan met or did better than NCQA's requirements. It also shows that Missouri Care gives members high quality care and services.

What is NCQA?

NCQA is an independent, not-for-profit group. They review and rate managed care companies. They are the most trusted source for information about the quality of the nation's health care system.

Why is NCQA Accreditation important?

- It helps people make good decisions about health care.
- It gives people information to compare the quality of different health plans.
- It helps a health plan show how it is different from other health plans. It does this by rating the health plan's quality and service.

How does NCQA Accreditation help you?

- It give you information to help you compare health plans and services for such things as breast cancer screening, diabetes care, childhood shots, maternity care and more.
- It lets you answer questions about how you feel about Missouri Care and its doctors such as:
 - Did you get care on time?
 - Did you understand your health care provider?
Was it easy to contact and work with customer service?
 - Were your claims handled without any problems?
 - Do you believe your health care providers were educated and experienced?
 - Were you treated with respect and dignity?
 - Did you get information to help you stay healthy?
 - Did someone offer to help you manage your chronic illness?

Missouri Care's Commendable NCQA Accreditation rating makes sure your choice for Missouri Care Health Plan is a good one.