



To: All Providers Participating with Missouri Care Incorporated

Subject: National Provider Identifier (NPI)

Dear Provider:

On February 29, 2008, the MO HealthNet Division (MHD) announced it is terminating its NPI contingency plan and implementing full use of NPI for all claims processing immediately following the close of the financial cycle on Friday, May 9, 2008. As stated in previous communications, Missouri Care will abide by this MHD date.

Therefore, all claims (electronic and paper) received by Missouri Care on May 10, 2008 and after must include only NPI as the provider identifier. Please note, federal TIN will still be required in accordance with tax law provisions and for pay-to selection purposes.

While most participating providers have already shared their NPI with Missouri Care, recent claims testing has indicated that many providers are still not billing with NPI or are billing with it incorrectly. Effective May 10, 2008, claims submitted without known NPI in the correct locations will be rejected, so it is imperative that you take the following steps:

- If you have not already shared your individual and/or organizational NPI with Missouri Care, please do so immediately by sending it in writing to our Provider Relations Department:

Missouri Care Health Plan
Attn: Provider Relations
2404 Forum Blvd
Columbia, MO 65203
Fax: 573-441-2185
Email: aqua.washington@missouricare.com
- If you submit EDI claims to Missouri Care:
 - 837 4010A1 Professional. The NPI for the rendering provider is required in Loop 2310B Segment NM109 and the NPI for the billing provider/entity is required in Loop 2010AA Segment NM109; if the referring provider name is submitted in Loop 2310A, the NPI for the referring provider is required in Loop 2310A Segment NM109.
 - 837 4010A1 Institutional. The NPI for the facility/billing entity is required in Loop 2010AA Segment NM109; if the names of the attending, operating, and/or other provider names are submitted in Loops 2310A, 2310B, and/or 2310C, respectively, then the NPI for these providers is required in Segment NM109 of the corresponding Loop.
- If you submit paper claims to Missouri Care:
 - CMS 1500. The NPI for the rendering provider is required in Box 24J (Line 1) and the NPI for the billing provider/entity is required in Box 33a; if the referring provider is listed in Box 17, the NPI for the referring provider is required in Box 17b.
 - UB04. The NPI for the facility/billing entity is required in Box 56; if attending, operating and/or other provider names are listed in Boxes 76, 77, 78, and/or 79, then the NPI for these providers is required as well.

We ask that providers begin submitting claims in the requisite format as soon as possible before the May 10, 2008 deadline to allow adequate time to sort out any billing issues and ensure the continuity of claims payments. Your cooperation in facilitating a smooth transition to full NPI usage is greatly appreciated.

If you have any questions or concerns, please contact the Missouri Care Provider Relations Department at 1-800-322-6027.